

OKS Group

Business and Legal Process Outsourcing
Tailored to Your Organization's Evolving Needs



www.oksgroup.com

Who We Are and What We Do

Since 1985, OKS Group has helped some of the world's largest and most demanding organizations build sustainable business models for the future by providing integrated, reliable, and cost-effective outsourcing solutions. Our consultative approach relies on technology-enabled process re-engineering, highly skilled resources, and an unwavering commitment to client service.

Serving clients on four continents with 1500 associates, OKS Group is dedicated to enhancing our customers' competitiveness, profitability, and growth with our commitment to exceptional talent, dedication, and especially – teamwork.

Headquartered in the US, OKS Group is staffed with bilingual and multilingual professionals in our German, Swedish, Dutch, Indian and Singapore locations, further enhancing the client experience.

OKS Group Solutions

OKS Group's solutions span a range of business services, offering numerous cross-functional synergies in legal, healthcare and educational publishing, editorial services, and translation expertise.

Publishing Solutions

Books and Journals
Editorial
Typesetting
Artwork
Project Management
Rights and Permissions
Content Development
XML and Conversion
eLearning Solutions
HTML5
Web Development
Corporate Publishing

Information Solutions

Database & Product Development
Information Processing
Information Enhancement & Analytics
Contact Center Solutions
Information Security
Business Intelligence
Research & Discovery

Healthcare Solutions

Medical Transcription
Healthcare Information Solutions
Healthcare Publishing

Legal Solutions

Intellectual Property
Contract Review
Due Diligence
Document Review
Deposition Summaries
Knowledge Management
Document Translation
Legal Research
Legal Publishing
Legal Transcription

Financial, Accounting and BPO Solutions

Financial Solutions
Accounting Solutions
BPO Solutions
Mortgage Solutions

Brand Protection Solutions

Online Auction and Retail Site Surveillance
Website Investigations
Apps Market Monitoring
Social Media Monitoring
AdWord / Keyword Monitoring
Domain Name Monitoring

OKS Publishing Solutions

In the competitive environment of 21st century publishing, it is essential to multipurpose content for delivery on diverse platforms in addition to print. That means migrating to digital if you haven't already, with all the challenges and opportunities of reaching new and changing target markets in a constantly evolving technology environment.

Our expert teams provide end-to-end services to a global clientele working to develop exceptional content, maximize efficiency through customized workflows, and address the challenges of cloud, elearning, web, mobile, and social media.

OKS Group serves K-12, higher education, vocational, academic, directory, professional, legal, and healthcare publishing – partnering with you to develop the most efficient outsourcing strategies for the short and long term.

Along with our extensive experience in print and digital publishing solutions, OKS Group provides the project management and technological expertise to bring your complex projects to market – on time and within budget – and with a host of essential related services.

OKS Legal Solutions

Whether you run a law practice or you are corporate counsel, your success depends on increasing efficiency, reducing risk, and freeing your in-house talent to concentrate on high value work.

Increasingly, smart companies and law firms are turning to cost-efficient means to engage outside legal counsel for specialty expertise and peak demand by outsourcing services traditionally fulfilled by paralegals or lower level attorneys.

At OKS Legal, we offer you the resources necessary to expand into new markets, manage fluctuating workloads, and build business models to sustain growth, competitive advantage, and profitability – without the time, expense, and risk of augmenting permanent staff.

For law firms, law departments, and legal publishers – we have the experience and expertise to be your trusted partner in LPO with services that include support for intellectual property, contract review, due diligence, document review, deposition summaries, knowledge management, document translation, legal publishing, legal research, and legal transcription.

OKS Information Solutions

OKS Information Solutions is uniquely positioned to help you manage your diverse data collection, classification, manipulation and content transformation requirements – especially when you are dealing with high volume, cyclical or seasonal, complex sources.

Utilizing experienced teams of technologists, domain experts, project managers, process engineers, call center and other staff, OKS Information Solutions can meet your short and long-term information processing needs.

Our customized solutions for clients worldwide have included processing more than three million business financial returns a year, creating an extensive database of US imports / exports from international bills of lading, extracting millions of disparate elements of advertising data as we build highly targeted marketing information products.

In addition to managing your data mining, aggregation, analysis or custom content transformation we have the knowledge and skills to handle any of the following services that you may select: database and product development, information processing, information enhancement and analytics, contact center solutions, information security, business intelligence, research and discovery.

OKS Financial, Accounting and BPO Solutions

OKS Financial, Accounting and BPO Solutions are customized to meet specific financial and business related needs, allowing you to leverage your management time while improving accuracy, turnaround, compliance and processing of large volumes of data, business information and documents.

With teams skilled in business and financial processes, we enhance your competitiveness through operational and cost efficiency, dedicated teams of well-trained, specialized staff, and applying our decade of experience in accounting processes, financial statements and document management.

We leverage expertise gained from serving the world's top financial institutions, financial services firms, publishers and information companies. Our solutions span your financial, accounting, BPO and mortgage subservicing needs.

OKS Healthcare Solutions

Today's healthcare organizations are feeling the pressure. When it comes to digital dictation and medical transcription, healthcare databases, and medical publishing, OKS Group can help you achieve greater efficiencies and enhanced performance.

OKS Healthcare provides advanced, end-to-end healthcare office solutions and workflows, using experienced, highly trained staff serving the US and UK markets, and real-time tracking systems facilitating access to transcribed reports and work-in-progress.

OKS Healthcare can adapt its software to integrate with hospital and medical systems, and collaborate or integrate with third party document management and client record systems.

Through our years of experience and deep understanding of hospital and medical systems, we have been able to ease the pain of high volume, confidential, medical transcription and hospital trust systems record keeping for clients in the US and UK.

OKS Brand Protection Solutions

At OKS Brand Protection Solutions, we recognize your dilemma: Since most companies use the Internet to market their goods and services, counterfeiters and scam artists have easy access to your intellectual property – while hiding behind a veil of anonymity.

In protecting your brands online – Both B2B and B2C – not only do we monitor potential infringing activity, but we pierce the veil of anonymity, expedite the take-down of counterfeits on auction sites, identify those involved, and put them out of business with services that include online auction and retail site surveillance, website investigations, and monitoring apps markets, social media, AdWords/keywords, and domain names.

Count on us to safeguard your brands online through technology, research, detective skills, and legal expertise, protecting your image, your reputation, and your promise of quality to your customers.

Why Choose OKS Group



“With you... every step of the way.”

- Dedication to the highest quality standards and exceptional customer service
- Rigorous management to budget throughout the lifetime of your projects
- Our outstanding track record for turnaround times, enabling you to meet market needs before your competitors
- Data, content and workflows handled with confidentiality, secure processes and transparency; with comprehensive reporting allowing you to maintain control
- Our expandable workforce addresses your workload fluctuations, working seamlessly alongside your in-house teams or independent of them
- Services configured to suit your organization, providing the advantages of economies of scale and specialized expertise
- “Commitment You Can Count On” is our long-standing motto; each and every OKS Group employee is invested in your success, every step of the way

OKS Group, LLC

Since 1985, providing global BPO and LPO solutions to some of the world’s largest and most demanding organizations.

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